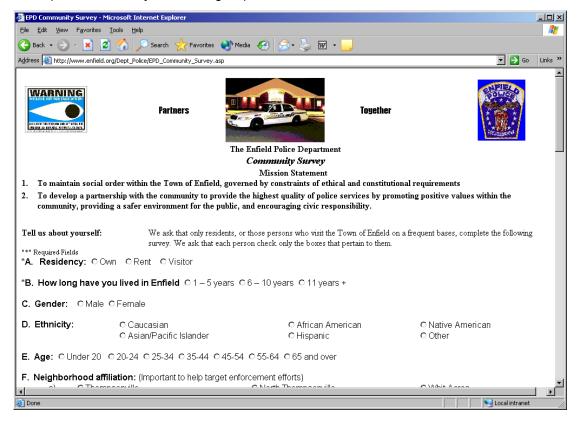
# Enfield Police Department Online Community Survey Information Sheet

### Overview

The online community survey is provided to meet an accreditation requirement of the Enfield Police Department. Its purpose is to gather feedback from the community regarding perception of department performance. The survey benefits the department as well as the community by providing a means of communication between the department and those who are served.

The online community survey meets a business need of the Enfield Police Department in its effort to serve the public interest by maintaining its professional accreditation status.



The survey is integrated with the Town of Enfield home page and specifically linked to Police Department page. Upon completion of the survey, respondents are thanked and redirected back to the Police page. The survey is an interactive e-government tool which brings government closer to people and business by the collection of information on the citizen's ratings and perception of the Enfield Police Department..

**Take the On-line Community Survey** 

## **Highlights**

- CALEA Accreditation requirement to survey citizens every 3 years
- Internet survey, with paper surveys available for placement at Library, Town Hall, etc.
- Focus on residents and frequent visitors to Enfield
- Respondent privacy is maintained since survey data is stored on a secure, internal database
- Read-only reporting options allow date selection and various tabulations
- Online survey released in conjunction with a Police Department web page
- Collects and tabulates input regarding general performance, safety concerns, and suggestions for improvement

## **Interaction with Other Systems**

- The survey is presented via the Town web site
- Designated EPD staff have standardized report access to data

## **Project Details**

- IT Project #: 03-3
- Finalization/Delivery Date: March 29, 2004